

TO: ALL REGENCY COMMUNICATIONS PROFESSIONAL SALES AND SERVICE CENTERS
ALL REGENCY COMMUNICATIONS PROFESSIONAL SALES REPRESENTATIVES

MODELS AFFECTED: MCE21/24, MCU31/34, MCBU19/35 - ALL IF AN OPTION
IS CONNECTED TO C5 OR C6

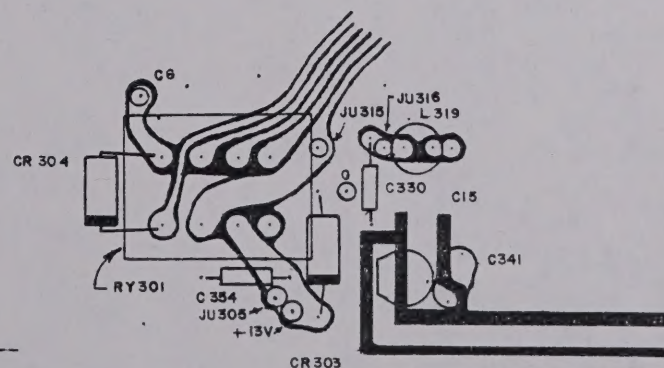
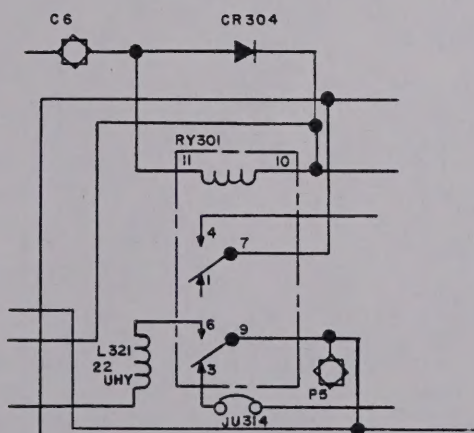
SYMPTOM: Option fails without apparent cause.

CURE:

Add relay clamping diode, IN4148, Regency P/N 4805-1241-200.

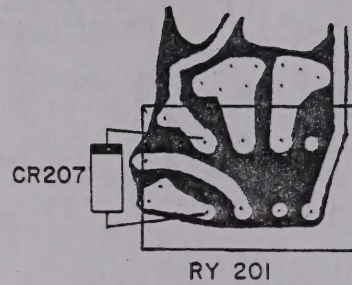
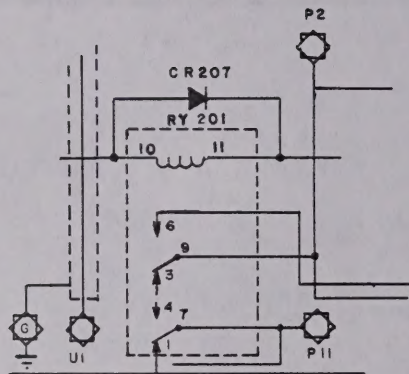
a. MCU31/34, MCBU19/35

Add CR304 as shown below.



b. MCE21/24

Add CR307 as shown below.



TECHNICAL SERVICE DEPARTMENT
REGENCY COMMUNICATIONS, INC.